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## **PRESS RELEASE**

WITTMANN BATTENFELD extends service with state-of-the-art apps

### **“Power for the Future” with the power apps from WITTMANN BATTENFELD**

***With the app “WIBA Assist” and the trade fair app “Wittmann Group K2013”, WITTMANN BATTENFELD continues its policy of open Internet communication with its customers, which was introduced several years ago.***

With the introduction of the B6 control system based on Microsoft Windows in 2007, WITTMANN BATTENFELD already provided the prerequisites for easy Internet communication between machines and manufacturing and service facilities. In 2009 the web service was installed, which enables the WITTMANN BATTENFELD service team to establish a direct Internet connection with a customer’s injection molding machine or integrated WITTMANN robot. In this way it has become possible to carry out a great number of service jobs quickly and easily by means of remote diagnostics, and provide support in process technology questions as well, even without having a service engineer on site. This web service was extended in 2010 and is available today as Web-Service 24/7 worldwide around the clock on 7 days a week.

As the next logical step in its service strategy, WITTMANN BATTENFELD has decided to offer its customers additional benefits via ultra-modern media such as Smartphones and tablets. Two state-of-the-art apps will be available in time for K 2013.

#### **WIBA assist**

The “WIBA Assist” app supports users in machine setting. It is based on a materials database which contains the most important process parameters. These can be retrieved directly by users. The values are also used for various calculations. For example, by entering just a few parameters, values such as cooling time, cavity pressure, injection pressure, clamping force, dosing volume or screw speed can be calculated.

“WIBA Assist” also provides a button for trouble-shooting, where a description of the most frequent injection molding faults and defects including suggestions for remedial action can be retrieved.

“WIBA Assist” is available free of charge for iPhones, Android phones and Windows phones.

### **Wittmann Group K2013**

With its trade fair app “Wittmann Group K2013”, WITTMANN BATTENFELD is offering a virtual trade fair guide to the booths of the WITTMANN Group at the K in Düsseldorf.

It provides an overview of the automation and peripheral equipment on display at booth 10/A04 as well as detailed information about the machines at booth 16/D22. In this way, visitors are given an opportunity to gather information prior to their visit to the fair or review the highlights after their visit.

Via “Info/contact”, users can get in touch with WITTMANN or WITTMANN BATTENFELD by email, establish a link to the WITTMANN Group website or call the WITTMANN BATTENFELD 24/7 service hotline.

“Wittmann Group K2013” is available free of charge for iPhones, iPads, Android-phones, Android tablets und Windows phones.



**Fig. 1:** WIBA Assist icon



Fig. 2: WIBA Assist starting screen



Fig. 3: Wittmann Group K2013 icon



Fig. 4: Wittmann Group K2013 for phones

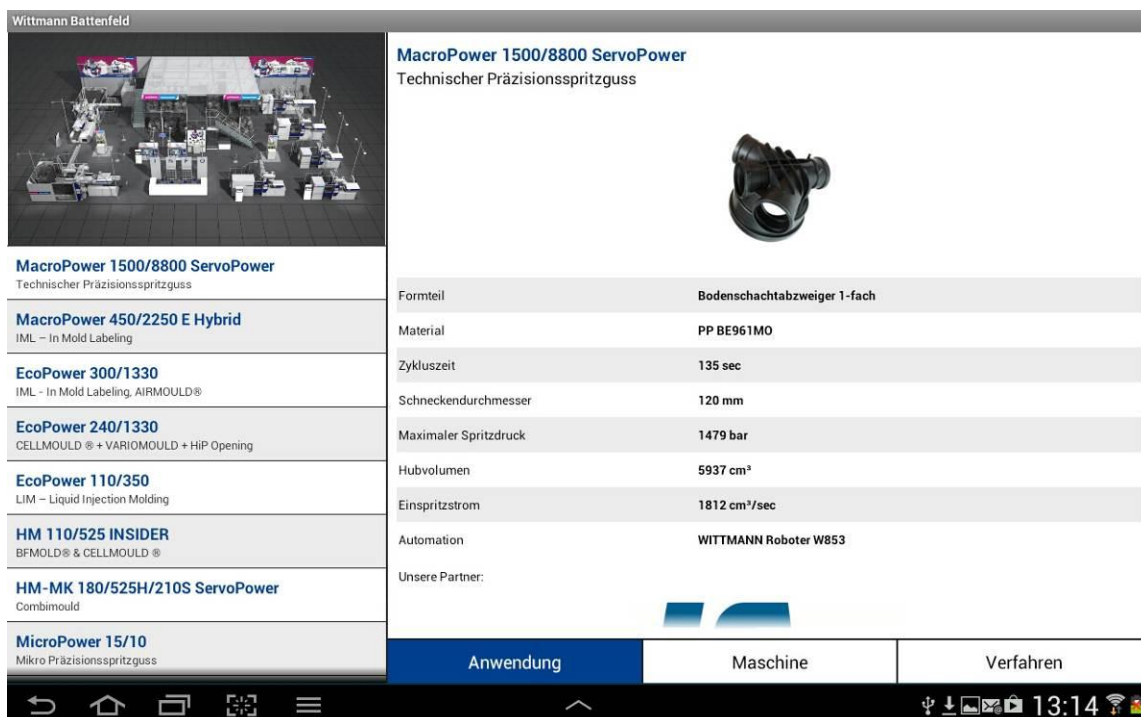


Fig. 5: Wittmann Group K2013 for tablets



**Wittmann**

**Battenfeld**

## **The WITTMANN Group**

The WITTMANN Group based in Vienna/Austria is one of the world's leading manufacturers of robots and peripheral equipment for the plastics industry. The WITTMANN product portfolio includes robots and automation equipment, automatic material loaders and material dryers as well as equipment for plastics recycling, mold tempering and cooling, and volumetric and gravimetric metering appliances.

WITTMANN BATTENFELD, a company of the WITTMANN Group with its headquarters and production facility in Kottlingbrunn (Lower Austria), is a leading manufacturer of injection molding machinery and equipment for the plastics industry. The company is present in about 60 countries with its own sales and service companies as well as representative offices, thus offering optimal support to its customers in all matters concerning injection molding technology.

### **Contact:**

#### **WITTMANN BATTENFELD GmbH**

Wiener Neustädter Strasse 81

A-2542 Kottlingbrunn

Tel.: +43 2252 404-1400

Fax: +43 2252 404-991400

[gabriele.hopf@wittmann-group.com](mailto:gabriele.hopf@wittmann-group.com)

[www.wittmann-group.com](http://www.wittmann-group.com)

#### **WITTMANN Kunststoffgeräte GmbH**

Lichtblaustrasse 10

A-1220 Vienna

Tel.: +43 1 250 39 0

Fax: +43 1 259 71 70

[bernhard.grabner@wittmann-group.com](mailto:bernhard.grabner@wittmann-group.com)

[www.wittmann-group.com](http://www.wittmann-group.com)